



## Quality Policy

Hosny Steel

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### ➤ Commitment to Quality

Hosny Steel Company is committed to providing high-quality steel products that consistently meet or exceed customer expectations. We ensure the integrity, accuracy, and reliability of all inspected and delivered materials through strict adherence to our Quality Management System based on **ISO 9001:2015**.

### ➤ Our Quality Objectives

To fulfill this commitment, we shall:

- 1) Ensure all products are inspected, handled, and delivered according to approved standards and customer requirements.
- 2) Maintain a reliable system for verifying product dimensions and conformity using calibrated measuring tools (e.g., Vernier calipers).
- 3) Continually improve the effectiveness of our Quality Management System through measurable Key Performance Indicators (KPIs).
- 4) Enhance customer satisfaction through timely response, consistent quality, and transparent communication.
- 5) Develop the competence of our employees through structured training, evaluation, and awareness programs.
- 6) Strengthen relationships with qualified suppliers to ensure consistent quality and performance of incoming materials.
- 7) Promote a safe, clean, and organized workplace that supports quality workmanship and efficiency.

### ➤ Our Commitment

- 1) All employees are responsible for understanding, implementing, and maintaining this policy in their daily activities.
- 2) Management shall review this policy periodically to ensure its ongoing suitability and effectiveness in supporting our company's strategic direction and the continual improvement of our Quality Management System.

Approved By: *Ahmed Hossain*  
Date: 20/10/2025

Position: General Manager

